

# MYSTIC

## Season Pass Terms and Conditions 2026/2027

### Terms & Conditions

1. Season passes "referred as Elevation Club - Gravity" are valid exclusively for the individual pass holder, and shall not be transferable for use by any other party.
2. Season Passes are redeemable for Half and Full Day Summit Uplifts utilising a 100% discount code via the Mystic Bike Park online booking system. The discount code provided shall be valid solely for utilisation on the Uplift service and shall not be applicable to any other product or service unless expressly specified below.
3. Additional discounting is available for season pass holders as detailed below;

#### Mystic Bike Park discounts

- Unlimited FREE Uplifts (pre-booking required)
- FREE Mountain Pass park access passes
- 25% off private uplift bookings
- 50% off Mystic-owned events
- 50% off standard Bike School lessons (excluding Private and Seasonal Lessons)
- 25% off Private and Seasonal Bike School Lessons
- 10% off Bike Shop retail and workshop labour
- 25% off Bike Hire
- 2x FREE bring a friend 1-Day Uplift Vouchers

#### Maydena Bike Park and upcoming QLD bike park discounts\*

- FREE unlimited Mountain Pass park access passes
- 50% off in-house events
- 25% off Bike Hire

\*All discounts outside Mystic Bike Park must be activated by emailing Guest Services.

4. Season passes shall remain valid from August 1<sup>st</sup> 2026 until July 31<sup>st</sup> 2027. Park opening days are available now on the Mystic web site. Opening Days are subject to change. Mystic Bike Park reserve the right to modify season pass dates, operational days, and times at their sole discretion.
5. Possession of a Season Pass does not guarantee availability on the Uplift service. Pass holders are still obligated to make online reservations for each ride session.

- a. If the Season Pass Holder does not reserve a booking prior to arrival, Mystic Bike Park reserves the right to refuse access to any pass holder on a designated "sold out" day.
  - b. Season Pass holders retain the ability to make online reservations until 9 hours prior to the designated commencement time.
  - c. Walk-in bookings for Uplifts made on the day of service shall be subject to a walk-in fee of \$5.
  - d. Modifications to bookings are permissible up until 4 pm, 2 days prior to the scheduled service.
  - e. Mystic Bike Park maintain a "three strikes" policy, whereby repeated instances of failure to attend scheduled bookings without a valid reason may result in the cancellation of your season pass without refund.
6. Crashes, injuries, or unforeseen circumstances shall not warrant refunds or credits of a season pass.
  7. Season passes may be revoked without refund in the event of behaviour or riding that contravenes the MBP Rider Responsibility code. [Rider Responsibility Code can be found HERE.](#)

## Renewal

Season pass holders shall be granted first priority in the annual renewal of their pass. In the event that pass holders decline to renew, they shall be required to reapply and join the waitlist, and their position shall be relinquished to the subsequent individual in the queue. Season Pass renewals process in June/July each year for the following riding season.