

MYSTIC

Volunteer Bike Patroller

Role Type: Volunteer

Role: Mystic is seeking enthusiastic mountain bikers interested in emergency management and first aid to join our re-designed volunteer patrol program. This unique opportunity lets you ride and explore the park while developing hands-on skills in patient assessment, trauma management, and trail extrication. Volunteer patrollers support riders by ensuring smooth access to care, engaging with guests in a friendly, trusted way, and working as part of a team during incidents. The program offers experience in both daily operations and special events, with opportunities to progress into Pro Patroller roles.

Expectations

- Available for a minimum of 10 shifts over the summer season (Oct - April) mostly on weekends.
- A strong interest in first aid/prehospital medicine.
- Existing qualifications in 'Provide First Aid' and 'Provide CPR' and looking forward to further training.
- The ability to ride most of the park's trails, in order to respond to incidents, and help guests navigate Mystic.

What you get in return

- FREE shuttles throughout the season.
- Regular hands on training provided by experienced first aiders, paramedics, and other medical professionals.

What does the day-to-day look like:

- Starting the day with the rostered Pro Patroller, you'll go over all the equipment and ensure everything is ready to start the day.
- The morning will likely be spent doing some scenario based training based on whatever you'd like to work on.
- There'll be plenty of opportunities to lap the park and sample Mystics brand new trails, being friendly to guests along the way.

- When incidents occur, you'll respond alongside the rostered Pro Patroller, providing care to the injured rider. There will be opportunities to lead jobs, once sufficient training has occurred.

Overall there is a lot on offer for those willing to volunteer their time with Bike Patrol; a great pathway into Pro Patrol, extensive training & experience to be gained, endless opportunities to ride, and get behind the scenes on Mystic's events.

Apply now using the web form on the employment page on elevationmystic.com