



MYSTIC

Job Description- Retail and Rentals Team Leader

Company Overview

Elevation Parks is a multi-disciplinary team specialising in the design, construction, management, and operation of award-winning mountain bike and adventure tourism facilities. The Elevation Parks team has experience across hundreds of mountain bike and adventure tourism design, construction and management projects, including Maydena Bike Park.

Elevation Parks has recently been awarded the contract to manage Mystic Park in Bright, Victoria. Mystic Park is an existing mountain bike facility, which will undergo major upgrades and expansion across the next several years. Elevation Parks will operate a full-service commercial bike park, servicing customers from across Australia and around the world with; lifts, trail riding, bike hire, bike coaching, events, and food and beverage services.

Elevation Parks will undertake a significant capital expenditure program in Mystic Park, which is expected to drive strong visitation growth as exciting new trails, facilities, and programs are brought online.

Elevation Parks has formed a special purpose company to manage Mystic Bike Park, Elevation Mystic Operations Pty Ltd (EMO).

The Elevation Parks team is united by a strong passion for mountain biking, and offers a supportive, fast paced, but fun workplace, where employees are rewarded with a wide range of employee benefits.

Retail and Rentals Team Leader Role Overview

EMO is seeking a passionate, driven Retail and Rentals Team Leader who is eager to support the development and growth of one of Australia's leading mountain bike destinations. The Retail and Rentals Team Leader will be responsible for the day-to-day operation of the Mystic Bike Park bike store, including management of the bike retail fleet, repair shop, and retail area.

The Retail and Rentals Team Leader role will include the following key tasks;

- Bike Rental Fleet management: manage the day-to-day operation of the Mystic Bike Park Bike Rental Fleet
- Retail Management: manage the Mystic Bike Park retail area, including inventory management, ordering, reporting, and sales
- Workshop Management: manage the bike workshop space, including delivering workshop repair and related services
- Staffing Management: act as the direct report for Bike Retail and Rentals staff, including rostering of staff, staff training, and assisting with recruitment activities

Essential Attributes

- Minimum of 2 years bike store and workshop experience
- Minimum of 2 years retail experience
- Strong interpersonal skills
- Proven management experience

Desirable Attributes

- Rental fleet management experience
- Advanced mechanical experience
- Leadership experience

The Retail and Rentals Team Leader will report directly to the General Manager.

Salary- \$TBC